

COUNTY OF SANTA CRUZ

2023 Benefit Plans, Provider Contact Numbers and Websites

Personnel Department, Employee Benefits
701 Ocean Street, Room 510
Santa Cruz, CA 95060

E-mail: benefits.questions@santacruzcounty.us
Benefits Hotline: (831) 454-2241
Fax: (831) 454-2245
Website: <http://www.santacruzcounty.us/benefits>

Anthem HMO Select and Anthem HMO Traditional	(855) 839-4524 www.anthem.com/ca/calpers	Group # HNB050GS – Select Group # HTB050GT – Traditional
Blue Shield Access+ HMO and Blue Shield Trio HMO	(800) 334-5847 www.blueshieldca.com/calpers	Group # W0051411 – Access Group # W0051411 – Trio
Health Net SmartCare HMO	(888) 926-4921 www.healthnet.com/calpers	Group # JNB050G
Kaiser HMO	(800) 464-4000 www.kaiserpermanente.org	Group # 3 – State of California CalPERS member
PERS Platinum PPO and PERS Gold PPO	(877) 737-7776 www.anthem.com/ca/calpers	Group # BB250G – Platinum Group # DB250G – Gold Administered by Anthem Blue Cross
PORAC PPO	(800) 288-6928 www.porac.org	Group # 1875JC Administered by Anthem Blue Cross; available only to employees (and their families) who are due paying members of PORAC Assoc.
<p>For names of Physicians accepting new patients and other provider related information, contact the appropriate medical group at the number and website listed below:</p> <p style="text-align: center;">Palo Alto Medical Foundation (831) 423-4111 www.pamf.org Kaiser Permanente (800) 464-4000 www.kaiserpermanente.org Dignity Health Medical Network (831) 465-7800 www.dignityhealth.org</p>		
Delta Dental of California (PPO)	(888) 335-8227 www.deltadentalins.com	Basic: Group # 07638-00011 Buy-Up Option: Group # 07638-00015
Cigna Dental (DHMO)	Pre-Enrollment: (800) 564-7642 www.cigna.com Post-Enrollment: (800) 244-6224 www.mycigna.com	Group # 334901
Vision Service Plan (VSP)	(800) 877-7195 www.vsp.com	Group # 12137687-0468
Employee Assistance Program (EAP)	(800)344-4222 https://employees.concernhealth.com/employee-portal	Online access code is santacruz Administered by Concern
CalPERS Retirement & Health Benefits	(888) 225-7377 www.calpers.ca.gov	Online Health Enrollment Self-Service for Active Employees is available in myCalPERS. However, use of this functionality is at the discretion of your employer. At this time, Benefit Enrollment Forms, must be submitted directly to the Benefits Team for processing.

<p>PayFlex (FSA) Flexible Spending Account Program</p>	<p>(800) 284-4885 Fax: (402) 231-4300 www.payflex.com</p>	<p>Group # 120468 Customer Service Toll-Free number is available weekdays 7:00 am – 7:00 pm Central Time</p>
<p>Additional Life Insurance (Hartford)</p>	<p>(800) 331-7234 https://www.thehartford.com/</p>	<p>Group # 677791 Administered by The Hartford, direct any questions to the Benefits Team</p>
<p>Deferred Compensation (457 Plan)</p>	<p>(800) 242-7234 www.missionsq.org</p>	<p>Group # 305886 Administered by MissionSquare Retirement. For questions call (831) 454-2600</p>
<p><u>PRESCRIPTIONS</u> Optum RX – for all PPO & HMO plans (*except Blue Shield Access)</p>	<p>Optum Rx (855) 505-8110 www.optumrx.com/calpers Customer Service Toll-Free Number is available 24/7</p>	<p>*For Blue Shield Access Only: https://myoptions.blueshieldca.com/calpers/pharmacy/index</p>