Santa Cruz County Probation Service Center

Welcome! The Santa Cruz County Probation Service Center (PSC) provides a wide variety of support and services to assist individuals in the criminal justice system to comply with all court orders, avoid criminal behavior, and successfully reintegrate into their community. Most services are provided through referral from the probation department based on assessed need, but limited walk-in support is also available.

Hours and Location

The PSC is located at 303 Water Street in Santa Cruz, near the corner of Water and Ocean Street. Ordinary hours are Monday through Friday from 9:00 a.m. to 4:00 p.m. Note that hours and access may vary based on Shelter In Place Orders (see below). The front desk can be reached at (831) 454-2250.

Adaptations to COVID-19

Safety Protocols Hours and service availability at the PSC will change in response to State and County regulations and guidelines. This may include limited hours of operation; appointment-only services; limits on the number of clients allowed at a time in the center or in a given class; or the utilization of web-based or phone-based services. Call ahead to get more information about the current phase of opening.

Classes and Services

Home - Sobriety Works

Reentry Service Peer Navigator. Assistance is getting started with PSC services. Review and tracking case plan, assistance in overcoming barriers to service access and community reintegration. (Walk-in/ Appointment)

303 Water Street, Santa Cruz, CA 95060 (831) 454-2250

Home - Santa Cruz County Office of Education (santacruzcoe.org)

COE Computer Lab and High School Diploma Tutoring. Open computer and internet access for job and housing search, computer literacy support and enrolment/tutoring for high school diploma/equivalency. (Walk-in/ Appointment)

303 Water Street, Santa Cruz, CA 95060 (831) 454-2250

Friends Outside - Santa Cruz Volunteer Center (scvolunteercenter.org)

Friends Outside Reentry Support Phone Line. Support with basic needs and service access for individuals unable to come to the PSC.

1740 17th Ave, Santa Cruz, CA 95062 (831) 427-5078

Friends Outside CTBI (Criminal Thinking, Behaviors, and Identity) Interactive Journaling Classes. These classes are presented in a positive and experiential format that encourages individuals to explore their thoughts, feelings and behaviors to make lasting changes in their lives. The class format includes writing, group discussions and journaling.

303 Water Street, Santa Cruz, CA 95060 (831) 427-5078 or (831) 454-2250

Conflict Resolution Center Of Santa Cruz County - Home (crcsantacruz.org)

CRC Domestic Violence Prevention Class. Approved curriculum for women to increase self-control, communication, and problem-solving skills related to domestic violence (Zoom)

CRC Victim Awareness Education Workshop. Activities and curriculum to increase moral reasoning, self-control, and understanding the harm caused by criminal behavior.

614 Ocean Street, Santa Cruz, CA 95060 (831) 475-6117 or (831) 454-2250

Encompass Community Services (encompasscs.org)

Encompass Anger Management Class. Evidence-based curriculum to increase self-control and non-violent problem solving skills.

Encompass Discharge Planner. Support for community reentry from jail for individuals with substance use and behavioral health disorders

Encompass ReTurn Project. Trauma-informed mental health services for AB109 clients who have been incarcerated. Friends Outside CTBI Class. Evidence-based curriculum addressing criminal thinking, behaviors, and identity by clarifying values, increasing self-awareness, esteem, and control, problem-solving and planning skills.

380 Encinal Street, Suite 200, Santa Cruz, CA 95060 (831) 469-1700 or (831 454-2250

HOME | lcaservices

LCA Employment Class. Skills and interest self-assessment, resume writing and interviewing skills, workplace etiquette, and personal finance management. (Zoom)

LCA Job Search Class. Support for accessing online job search tools and individualized coaching for contacting employers, completing applications, and successful interviews.

303 Water Street, Santa Cruz, CA 95060 (831) 454-2250 or (831) 717-1400

HOME (mentorsdc.org)

MENtors Class. Multi-generational parenting and father involvement program, including skill-building and peer support network. (Zoom)

P.O Box 1585, Freedom, CA 95019 (831) 588-7592

Monarch Services - 24-Hour Bilingual Crisis line - 1-888-900-4232 | Lives free from violence and abuse. (monarchscc.org)

Women's Reentry Support Services. Comprehensive community-based support through Monarch Community Services for women in reentry.

233 East Lake Avenue, Watsonville, CA 95076 (831) 722-4532

1509 Seabright Avenue, Santa Cruz, CA 95062 (831) 425-4030

Clothing and Basic Needs. The PSC maintains a small collection of items to help individuals in need of clothing and hygiene supplies.

Zoom Orientation Class. How to get online, engage, and get the most out of remote classes and services